

Dr Xavier's Clinic About Us



dr xavier & associates
MEDICAL CLINIC | OUR EXPERIENCE MAKES YOURS

Quality In Medical Care

Our clinic is led by Dr Xavier, a medical doctor and former GP. His passion for cosmetic medicine led him to specialise in this field 15 years ago and he is a full-time cosmetic medical doctor and trainer/lecturer in cosmetic treatments.

Dr Xavier is joined in his Southampton clinic by a small team of professionals, with extensive experience in cosmetic medical treatments and customer service. Dr Xavier also offers a regular clinic himself at 1 Harley Street, London.

About Dr. Xavier - our medical director

Qualifications: Dr Xavier Goodarzman MD (Honours), MRCGP, Dip Clin Derm (London), PG Cert (Cos Med.) MBCAM.

Dr Xavier is a respected figure in the field of cosmetic medicine. For your reassurance, he regularly trains surgeons, doctors and other medical practitioners from Harley Street, round the UK and the World in a range of medical aesthetic treatments. His emphasis is always on promoting best practice, excellent client care and optimum treatment results.

Dr Xavier also lectures at major conferences throughout the United Kingdom and Europe.

He is also a member and past committee Member of the British College of Aesthetic Medicine (BCAM).

BCAM promotes high standards of care and best-practice in the industry. Dr Xavier has also appeared on national TV as an invited expert on skin health and cosmetic treatments.

A number of clients who come to the clinic for treatment are themselves doctors, dentists and medical staff, who all trust Dr Xavier's skill and experience in treating them.

Supporting Dr Xavier, we have a small team of professionals that include; experienced therapists and customer service staff who are all dedicated to you.

Working alongside Dr Xavier is our experienced advanced nurse practitioner Luis who performs and shares many of the treatments that Dr Xavier does. You can read more about Luis's extensive experience below.



Our Promise To You

Unlike the larger national chain clinics, we are a locally-owned independent national award-winning clinic and all of our treatments are carried out under the care of Dr Xavier and our other medical team members, giving you peace of mind and continuity of care. Our philosophy is underlined by our 3 promises to you as our GUEST...

1. Personal Service

Everyone at Dr Xavier's is dedicated to giving you the personal service and time you need. We welcome you to our clinic as our Guest and encourage your questions and feedback.

2. Impartial Expert Advice

We offer no-obligation consultations with a medical practitioner to enable you to discuss the results you desire and find out all your options.

3. Excellent Aftercare

The service we provide does not end as you leave the clinic. We are here to answer your questions after your treatment and provide reviews of your progress.

No-obligation initial consultation

To book an initial consultation call us on 023 80 637 638. An initial 30-minute medical consultation costs £50 at our Southampton clinic and £75 in Harley Street, London. The fee is non-redeemable and the time is your opportunity to ensure all your questions and concerns are listened to and answered by an experienced medical professional.

Special Needs Assistance

We are committed to facilitating access for all, to the services we provide. Our Southampton clinic is a Grade-2 listed building and therefore we are not able to carry out alterations such as ramp installation or toilets accessible to wheelchair users. Although our Harley Street clinic has a lift to our floor, there are multiple internal stairs needed to climb in order to reach the lift. If this raises any concerns for you please do not hesitate to contact our clinic manager Martin, who will be able to assist you.



Experienced medical team – for your reassurance

Luis Costa RN, INP, BSc – Senior Nurse Practitioner

Luis is our Senior Nurse Practitioner and he brings a wealth of medical experience in patient care. His career in medicine led him to work at University Hospital Southampton at Southampton General Hospital where he has worked for several years in a number of disciplines, more recently Neurology. His passion for learning new skills and an interest in aesthetic medicine led him to train in a wide range of treatments and we are delighted to have him on the team. Luis is also a member of the British Association of Cosmetic Nurses (BACN) – a body that promotes professional standards of care.

As if he is not busy enough, Luis is also studying for a Master's Degree, believing that personal study and learning are important for professional development and to remain in tune with new treatments too. Luis offers a wide

range of injectable and wellness treatments at our clinic including hair restoration treatments and intravenous vitamin drips and booster shots.



Queen's Terrace,
SOUTHAMPTON



Useful Appointment Information

Deposits and payments - for treatments

When booking for a treatment we may ask you to pay a deposit. The amount depends on the treatment, secures your booking and is deducted from the treatment cost.

Children & Infants - safety first

For clinical safety reasons, the clinic is not a suitable environment for infants and children. This includes the reception area, even when accompanied by a parent or guardian. Please do not bring infants and children with you – your help is appreciated.

Complaints & Comments

Our complaints policy can be downloaded from our website at the "Contact" page or simply call us on 023 80 637 638 for a copy.

Cancellation policy - if you can't attend

We normally send out SMS text reminders or call clients the working day beforehand to confirm attendance but please do not rely on these – if you cannot attend you do need to let us know.

If you are unable to make your initial consultation or treatment appointment please call us at least 24 hours in advance to allow us to reschedule appointments for other clients.

For a missed booked treatment appointment a cancellation fee of £50 or 50% of the treatment cost for which you have been booked (whichever is greater) will be invoiced to you if less than 24 hours notice is given. For missed initial and general consultations a cancellation fee of £50 is charged.

How To Find Us

Queens Terrace, SOUTHAMPTON

By car

Our location also means we are easily accessible from any direction into the city centre.

From the West via West Quay Road (from M27 West / M271)

From the East via the Itchen or Northam Bridge (from M27 East, A27)

From the North via The Avenue (A33) to Terminus Terrace (from M3).

If you have an in-car 'sat nav' system simply enter our postcode (SO14 3BQ) and drive!

By ferry from The Isle of Wight

We're only a short hop by taxi or a 10 minute walk from the ferry terminal at Town Quay.

Rail

Southampton Central train station is only a short taxi ride from our clinic. Train services are available to Southampton from across the south coast and London. Call National Rail Enquiries on 08457 48 49 50 for details of train times or visit www.nationalrail.co.uk

Parking

There are convenient and inexpensive pay 'n' display car parking located very close to the clinic on; Queens Terrace (street parking up to 4 hours), College Street and Orchard Place (longer stay). Street parking is also available on Oxford Street, Latimer Street and Bernard Street.

Harley St, LONDON

By car

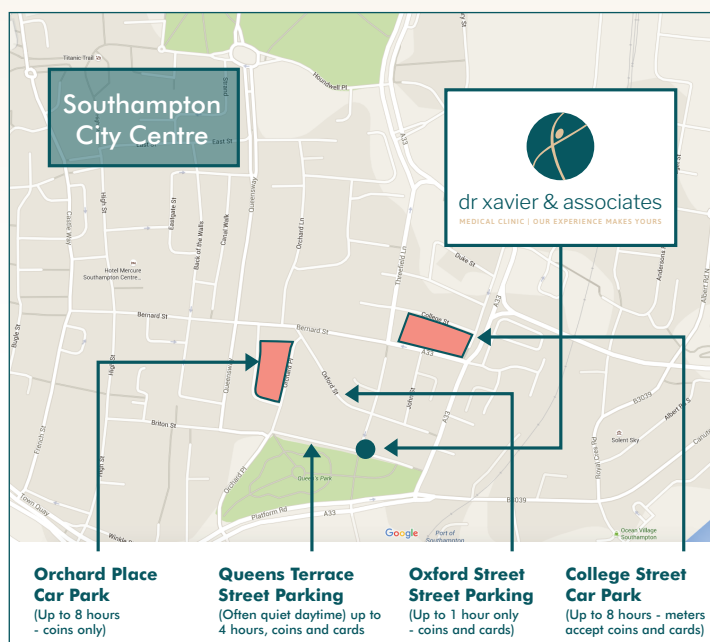
The clinic is conveniently situated, at the southern end of Harley Street, just off Cavendish Square. If you have satnav, simply enter our postcode W1G 9QD.

Rail & Tube

Central London is well served by rail and the clinic is a short walk from both Oxford Circus and Bond Street underground stations so it is perfectly accessible from around.

Parking

There is a large underground car park in Cavendish Square, operated by Q-Park.



For more information or to book a NO-OBLIGATION CONSULTATION
call us on 023 80 637 638 or visit www.xavier-g.com

Dr Xavier & Associates Clinic, 25 Queen's Terrace, Southampton SO14 3BQ
Some treatments also at Dr Xavier's Clinic, 1 Harley Street, London W1G 9QD



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